



To determine what browser and version you are using, follow these simple instructions:

1. Open your browser.
2. At the top, click on HELP.
3. Select ABOUT (Name of Browser).
4. Help will display the version of the browser you are using. Click on OK to exit.
5. Select your browser below to see the list of suggested settings.

- [Internet Explorer 6.0](#)
- [Internet Explorer 7.0](#)
- [Internet Explorer 8.0](#)
- [America Online](#)
- [Mozilla Firefox](#)
- [Safari](#)

Internet Explorer 6.0

Browser Settings:

Cookies:

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the PRIVACY tab.
4. Click on the ADVANCED button.
 - a. Put a check mark next to "Override Automatic Cookie Handling".
 - b. Select ACCEPT for "First Party Cookies" and "Third Party Cookies".
 - c. Put a check mark next to "Always Allow Session Cookies".

Security:

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
 - a. Click on the INTERNET icon to select the Internet Zone.
 - b. Click on Custom Level.
 - c. Under Reset Custom Settings, set the Security Level to MEDIUM.
 - In the Settings window, under Microsoft VM>Java Permissions: make sure the radio button is set to Medium Safety.
 - In the Settings window, under Scripting>Scripting of Java Applets: make sure the radio button is set to ENABLE. Then click OK.
4. Click on the PRIVACY tab and set the slider to MEDIUM.
5. Click in the ADVANCED tab (not the Advanced button).
 - Under Microsoft VM: check the box next to "JIT compiler for virtual machine enabled (requires restart)"
6. Click on OK until exited completely from options.
 - a. Under Security make sure the check box for "Do not save encrypted pages to disk" is blank.
 - b. Under the Security Section, check "Use SSL 2.0 and SSL 3.0".

Deleting All Temporary Internet Files:

1. Click on TOOLS.
2. Select Internet OPTIONS.
3. Under the heading Temporary Internet Files click on the button DELETE FILES.
4. Click on OK until exited completely from options.

Deleting Cookies Only:

1. Click on TOOLS.
2. Select Internet OPTIONS.
3. Under the heading Temporary Internet Files click on the button DELETE COOKIES.
4. Click on OK until exited completely from options.

Internet Explorer 7.0

Browser Settings

Cookies:

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the PRIVACY tab.
4. Click on the ADVANCED button.
 - a. Put a check mark next to "Override Automatic Cookie Handling".
 - b. Select ACCEPT for "First Party Cookies" and "Third Party Cookies".
 - c. Put a check mark next to "Always Allow Session Cookies".

Security:

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click on the SECURITY tab.
 - a. Click on the INTERNET icon to select the Internet Zone.
 - b. Click on Custom Level.
 - c. Under Reset Custom Settings, set the Security Level to MEDIUM.
 - In the Settings window, under Scripting>Scripting of Java Applets: make sure the radio button is set to ENABLE. Then click OK.
4. Click on the PRIVACY tab and set the slider to MEDIUM.
5. Click in the ADVANCED tab (not the Advanced button).
 - Under Security make sure the check box for "Do not save encrypted pages to disk" is blank.
- a. Under the Security Section, check "Use SSL 2.0 and SSL 3.0".
6. Click on OK until exited completely from options.

Deleting All Temporary Internet Files:

1. Click on TOOLS.
2. Select Internet OPTIONS.
3. Under the heading Browser History click on the button DELETE FILES.
4. Click on OK until exited completely from options.

Deleting Cookies Only:

1. Click on TOOLS. Select Internet OPTIONS.
2. Under the heading Browser History click on the button DELETE COOKIES.
3. Click on OK until exited completely from options.

Internet Explorer 8.0

Browser Settings

Cookies:

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the PRIVACY tab.
4. Click on the ADVANCED button.
 - a. Put a check mark next to "Override Automatic Cookie Handling".
 - b. Select ACCEPT for "First Party Cookies" and "Third Party Cookies".
 - c. Put a check mark next to "Always Allow Session Cookies".

Security:

1. Click on TOOLS.
 2. Select INTERNET OPTIONS.
 3. Click on the SECURITY tab.
 - a. Click on the INTERNET icon to select the Internet Zone.
 - b. Click on Custom Level.
 - c. Under Reset Custom Settings, set the Security Level to MEDIUM.
 - In the Settings window, under Scripting>Scripting of Java Applets: make sure the radio button is set to ENABLE. Then click OK.
 4. Click on the PRIVACY tab and set the slider to MEDIUM.
 5. Click in the ADVANCED tab (not the Advanced button).
- Under Security make sure the check box for "Do not save encrypted pages to disk" is blank.
- a. Under the Security Section, check "Use SSL 2.0 and SSL 3.0".
6. Click on OK until exited completely from options.

Deleting All Temporary Internet Files:

1. Click on TOOLS.
2. Select Internet OPTIONS.
3. Under the heading Browser History click on the button DELETE.
4. Check the Temporary Internet Files box and click on the button DELETE.
5. Click on OK until exited completely from options.

Deleting Cookies Only:

1. Click on TOOLS.
2. Select Internet OPTIONS.
3. Under the heading Browser History click on the button DELETE.
4. Check the Cookies box and click on the button DELETE.
5. Click on OK until exited completely from options.

America Online Settings

America Online v8.0 & v9.0 (NOTE: The built in AOL browser appears to be a version of an IE browser. In that case, some things (e.g. deleting cookies, etc.) could be accomplished the same way as done with IE browsers.)

AOL Auto Fix (NOTE: Users must be signed on to their PC as a System Administrator in order to do this.)

1. Sign on to AOL, and then go to AOL Keyword "Fix It".
2. Click the link "Problems with the AOL web browser".
3. Follow the simple instructions given on screen to complete the repairs. At this point, the **AOL Auto Fix** does several things, including (but not limited to) clearing the cache and repairing the AOL Adapter. These things can also be done manually.

Browser Settings: *(This is done from your Desktop, not inside the AOL browser)*

1. Click on the "Start" button. *(Only on Win2000, or on WinXP when Start button menu is in Classic mode)* Select "Settings"
2. Select "Control Panel".
3. On the Control Panel window/submenu, select "Internet Options".

Enabling JavaScript:

- A. On the Internet Properties window, select the "Advanced" tab.
- B. In the Security section, make sure the checkbox for "Do not save encrypted pages to disk" is blank (OFF).
- C. To enable Java: under Java (or Microsoft) VM, make sure check box for "JIT compiler for virtual machine enabled (requires restart)" is checked (ON).
- D. On the Internet Properties window, select the "Privacy" tab.
- E. Under the Privacy tab, click the "Advanced..." button.
- F. On the Advanced Privacy Settings window, make sure that the radio buttons for "First party Cookies" and "Third party Cookies" are both set to "Accept" and the check box for "Always allow session cookies" is checked (ON).
- G. Click the "OK" button to close the Advanced Privacy Settings window.

Deleting the Cookies:

- H. On the "Internet Properties" window, select the "General" tab.
- I. Under the General tab, click the "Delete Cookies" button.
- J. On the Delete Cookies window, click the "OK" button.

Deleting the Cache: (a.k.a. Temporary Internet Files)

- K. On the "Internet Properties" window, select the "General" tab.
 - L. Under the General tab, click the "Delete Files" button.
 - M. On the Delete Files window, click the "OK" button.
4. On the "Internet Properties" window, click the "Apply" button.
 5. Click the "OK" button to close the "Internet Properties" window.

Block popup windows:

Because AIB uses popup windows (e.g. Printer Friendly window, etc.), we recommend that "Popup windows" be allowed. Alternatively, Users who like to block popup windows could have this feature on, PROVIDED that they add their FI's domain to the list of allowed sites.

1. Sign on to AOL, and then select the "Safety" menu.

2. From the Safety menu, select "Web Pop Up".
3. In the Pop Up Control Settings window, select the "Web Pop Ups" tab.
4. Set the radio button for "Popup Controls" to select either "Allow all pop ups" or "Allow web pop ups from these sites".
5. If you selected the latter in the previous Step, make sure that your FI's domain is in the list of allowed sites.
6. Click the "Save" button.

Mozilla Firefox 3.0 Settings

Browser Settings:

1. From the menu bar, click on "Tools."
2. From the Tools menu, select "Options."
3. In the Options window, select the "Privacy" icon/tab.
4. Go to the "Cookies" section.
 - a. Click (ON) the checkbox for "Accept cookies from sites."
 - b. Unclick (OFF) the checkbox "Accept third party cookies."
 - c. From the "Keep until" dropdown list, select "they expire."
5. In the Options window, select the "Content" icon/tab.
 - a. Unclick (OFF) the checkbox for "Block popup windows." * Or if you choose to have it checked (ON), be sure to add your FI's domain to the list of Allowed Sites.
 - b. Click (ON) the checkbox for "Load images automatically."
 - c. Click (ON) the checkbox for "Enable JavaScript."
 - d. Click (ON) the checkbox for "Enable Java."
6. In the Options window, select the "Advanced" icon/tab.
7. Select the "Encryption" tab.
 - a. Click (ON) the checkbox for "Use SSL 3.0".
 - b. Click (ON) the checkbox for "Use TLS 1.0".
8. Click on OK button to close the Options window.

Deleting the Cache: (a.k.a. Temporary Internet Files)

1. From the menu bar, click on "Tools".
2. From the Tools menu, select "Options...".
3. In the Options window, select the "Privacy" icon/tab.
4. In the "Private Data" section, click the "Clear Now" button.
5. Click on OK button to close the Options window.

Deleting Cookies Only:

1. From the menu bar, click on "Tools".
2. From the Tools menu, select "Options".
3. In the Options window, select the "Privacy" icon.
4. In the "Cookies" section, select the "Show Cookies" button.
5. The User can either click "Remove All Cookies" OR select a cookie from the list and click "Remove Cookie".
6. Click the Close button to close the Cookies window.
7. Click the OK button to close the Options window.

Safari 3.0 Settings

Preferences:

1. From the menu bar, click/select the Safari menu.
2. From the Safari menu, select "Preferences...".

3. In the Preferences window, click the "Security" icon/tab.
4. In the "Web Content" section,
 - a. Click (ON) the checkbox for "Enable plugins".
 - b. Click (ON) the checkbox for "Enable Java".
 - c. Click (ON) the checkbox for "Enable JavaScript".
 - d. Unlick (OFF) the checkbox for Block popup windows. *
5. In the "Accept Cookies" section, select the "Always" radio button.
6. Click ON the check box for "Ask before sending an on secure form to a secure website".
7. In the Preferences window, click the "AutoFill" icon/tab.
8. Unlick (OFF) the checkbox for "User names and passwords".
9. Close the Preferences window.

Deleting the Cache: (a.k.a. Temporary Internet Files)

1. From the menu bar, click/select the Safari menu.
2. From the Safari menu, select "Empty Cache...".
3. In the window, click the "Empty" button.

Deleting Cookies Only:

1. From the menu bar, click/select the Safari menu.
2. From the Safari menu, select "Preferences...".
3. In the Preferences window, click the "Security" icon/tab.
4. In the "Accept Cookies" section, click on the "Show Cookies" button.
5. On the list displaying the cookies, the User can choose whether to "Remove All" of the cookies OR to select and "Remove" some of them.
6. Click the "Done" button.
7. Close the Preferences window.

Block popup windows:

* It is recommended that "Block popup windows" be turned OFF because Internet Banking utilizes popup windows (e.g. Printer Friendly window, etc.). NOTE: Block popup windows can also be turned on/off from the Safari menu.